Terrorism pReventIon Via rAdicaLisati on countEr-NarraTive

TRIVALENT NOTE

March 2020

PROJECT RESULTS & OTHER CONTRIBUTIONS

"Manual for improved counter-radicalisation efforts"

Barbara Lucini - adjunct professor of risk management and crisis communication.

The current deliverable D 6.2 "Manual for improved counter-radicalisation efforts" ia aimed at the analysis of the needed new skills for Leas to tackle radicalisation.

The Manual lies on the main two pillars of D 6.1 analysis such as community policing and multi-agency approach. These drivers influence also the understanding of the needed new skills for Leas.

The methodological approach considered to conduct the analysis and to develop the manual is a mixed method approach.

The methodology consists of the following actions:

1. a secondary source analysis were conducted considering two types of such as Europol – Te- Sat Terrorism Situation (2014-2019) and Trend Report and Global Terrorism Index (2014- 2018). Within this part a focus on the understanding of the radicalisation process referring to D 2.1 "Literature Review on Radicalisation" as well as a brief overview on the European counter – radicalisation approaches in the last years were promoted;

2. an analysis of the Leas feedback coming after the workshop held in Tirana, Albania on May 2019 was provided;

3. an analysis of the findings emerging from the working group held in Rome on June 2019 was realized.

An in depth systematization of the results emerging from the methodological actions were provived as a core and added value of this analysis.

"Testing of the communication tool"

Samy Snider – VISEO consultant Innovation

In October 2019, TRIVALENT partners met at Lisbon for a two-day workshop dedicated to the testing of an automated conversational agent (chatbot) that aims to facilitate the communication and collaboration between civil society and

law enforcement agencies by redirecting people who fear that someone of their close circle might be engaged in a violent radicalisation process to the most relevant contacts.

During the tests which have been conducted by the Italian Ministry of Interior, the Law Enforcement Agencies were asked to rate different elements such as the relevance of the questions, the chatbot's tone and pedagogical personality. This workshop allowed to add new questions as well as enhance the empathy of the chatbot. Following this workshop, a forensic psychologist specialized in radicalisation and terrorism provided additional insights which were implemented into the tool. A final workshop will take place in February in Turin in order to get feedbacks from civil society organizations.

"New model of cooperation between LEAs and civil society"

Paulo Guilherme S. H. Borges Pereira- Chief Prison Officer, Prison Security Intervention Group

The report focused on the development of LEAs personnel ability to interact better with civil society actors, by developing and applying soft skills in the daily relation of police operatives and citizens, thus creating a better trust building environment, and also a higher detection possibility of a violent radicalization process using these new skills.

Moreover, it includes the development of IT tools (i.e. the use of a "chatbot" tool that connects several layers of society around the violent radicalization issue), and provides a support and counselling programme, which enhance the ability to detect early stages of violent radicalization process.

D5.4 also considers the expansion of online communication between LEAs and civil society actors (social media and online platforms, which enable a fast-pace and closer trust building base), taking advantage of the newer generation's favorite interaction and communication channels.

Finally, it addresses the identification of good practices, as well as a road map for the use of new models of collaboration, also the importance of the maintenance of community policing and educational programs, in order to prevent the opening of a relationship gap between LEAs and civil society actors.

Radicalisation alert service architecture and experimentation.

Miriam Fernandez. Senior Research Fellow, Open University.

This deliverable describes the designed and developed Trivalent prototype tool to alert for radicalisations turning points, which encapsulates the analysis services developed in WP3. The tool (focused on LEAs as users) assesses the Twitter timelines of social media users and, based on a series of identified radicalisation grooming patters, alerts of the potential risks of radicalisation.

In addition to the description of this tool, this deliverable also provides a critical review of the difficulties of developing Artificial Intelligence (AI) solutions to counter social media radicalisation.

Testing of the identification and analytics tools.

We present in this deliverable the evaluation of two tools. The first tool 'Identification and analysis of radicalisation narratives offline' monitors and analyses news and magazines, helping the LEAS to assess the risk of the content that is being published. The tool, 'services to alert for radicalisation turning points' assesses the Twitter timelines of the social media users and alerts of the potential risks of radicalisation. The selected evaluation methodologies have been questionnaires and focus groups. As a result of this evaluation we assessed how the tools fit with existing policing practices, we gained insights about the usefulness of various features and we collected feedback for improvements on the performance and design.

NEWS AND EVENTS AT LARGE

3rd LEAs WORKSHOP

Tirana, May 28-29, 2019

Trivalent project has been presented during the workshop with Law Enforcement Agencies in Tirana on training approaches to counter radicalization.

The meeting "**COMMUNICATE TO PREVENT: Training approaches to counter radicalisation**" was organized by the Albanian State Police with the participation of LEAs together with other Trivalent partners.

TRIVALENT General Assembly and 4th LEAs workshop

Rome, 26-28 June 2019

The TRIVALENT General Assembly and the 4th LEAs workshop took place in Rome on 26-28 June 2019 at The Centre of excellence Altiero Spinelli (CeAS) Roma Tre University with the participation of TRIVALENT partners.

4th LEAs workshop

14-15.10.2019 Lisbon, Portugal

The 4th LEAs workshop took place place the 14th and 15th October 2019, in Lisbon, Portugal.
One of the main purposes for the workshop entitled "**Test and validation of the Chatbot associated with the new model of cooperation between LEAs and civil society**" was the test and validation of the "**Chatbot**" IT tool you had the chance to get first contact during the Roma general assembly.

"Understanding radical behaviour in support of preventing and countering violent extremism"

5th November 2019 – Brussels

In the framework of WP2, UniRoma3 and the Royal Military Accademy have organized the seminar: "**Understanding radical behaviour in support of preventing and countering violent extremism**" on the 5th November 2019 , that was held in Brussels, hosted by Royal Military Accademy.

"Preventing violent extremism and the role of civil society: present and future challenges"

10-11 February 2020 Torino

The Conference "**Preventing violent extremism and the role of civil society: present and future challenges**" organized within TRIVALENT project took place in Torino from 10th to 11th February 2020.

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